

# GOSLING MULTI-ZONE ACTIVITY AREA PARTY INFORMATION

Package Starts From £210

An amazing party experience with an hour in the multi-zone activity area to take advantage of all activity areas, such as slack line, main court, trapeze, gladiator, strike arena, diving pit and foam pit.

Guests will be greeted at main reception upon arrival. A Party Host will guide all guests into the briefing area. All participants will be required to watch the briefing video.

Half grip trampoline socks will be provided for guests taking part.

All guests participating in the Multi-Zone Session will be required to complete a waiver form.

*(Waiver forms to be collected at the time of booking and completed forms bought back on the day of the party – It is the responsibility of the Hirer to ensure these are completed before the activity, as any lost time cannot be added on.)*

Party bookings need to be made online, via the website or Better UK app. We cannot reserve slots.

#### Please note:

Under 8s must be accompanied by at least one jumping adult per ten children.

Under 5s must be accompanied by at least one jumping adult per 2 children.

We do not charge for adults who are required for ratios. If they are not required, but wish to bounce, the ticket costs £21

Party food is **not** supplied or included and must be provided by the booker. We advise bringing your own plates, cups, cutlery etc as we do not have access to these things.

#### Package Includes:

- 10 Participants / 15 Participants (dependent on the package selected)
- Socks for Participants
- 1 Hours Bounce (T's & C's Apply)
- 45 Minutes in a Party Room

Additional participants are **£21 each**

#### Party Capacity

Our maximum for parties is 25 due to our party room sizes. Please note we cannot go over our maximum numbers. Supervising adults are not included in the capacities for parties.

**Multi-Zone Session is a 1 hour jumping slot (including 15 minutes for entry and 45 minutes activity time.)**

This is followed by 45 minutes in the party room.

Please ensure to arrive 5 minutes earlier than your jump time.

Please note access to the room will be permitted 5 minutes before the end of your jump time.

You will have a party host when your jump time starts.

#### Weekend time slots:

Party Room 1 - Maximum 25	
11:15am - 1pm	2:45pm - 4:30pm
1:15pm - 3pm	
Party Room 2 - Maximum 25	
10am - 11:45am - Toddler (Saturdays), SEN (Sundays)	
11:30am - 1:15pm	3pm - 4:45pm
1:30pm - 3:15pm	
Party Room 3 - Maximum 25	
11am - 12:45pm	2:30pm - 4:15pm
1pm - 2:45pm	
Party Room 4 - Maximum 25	
12pm - 1:45pm	3:15pm - 5pm
1:30pm - 3:15pm	

Please note that there is no restriction on the number of adults who attend our parties but we only supply chairs and bouncing for the children attending the party. Party room reservation is only for the participants.

## Cancellation / Refunds:

Up to 2 months prior to booking:  
Full refund (Less 15% admin charge)

Up to 1 Month prior to booking:  
50% refund (Less 15% admin charge)

Thereafter or default:  
Full charge is applicable

A full refund will only be given upon the production of a medical certificate.

## BIRTHDAY PARTY TERMS AND CONDITIONS

Please read the following carefully before commencing with your booking.

### 1.0 Administration

Terms and conditions are signed upon booking, and can be found on the centre web page.

**1.2** A confirmation email will be sent to you with all details within 72 hours of booking.

**1.3** Minimum payment for 10 children is £210. Minimum payment for 15 children is £315. Minimum payment for 20 children is £420. Full payment including additional guests must be made 14 days before the party date.

Initial payment has to be made online via the website or Better UK app. The team will be in contact to collect payment for any additional participants you need to add.

The Birthday Party Administrator will require a minimum of 2 weeks' notice for any changes to your booking. We regret that we will not be able to accommodate any changes made after this period.

### 2.0 General Party Rules

All customers should adhere to the Leisure Centre rules, which are displayed throughout the premises.

Please arrive for your birthday party 15 minutes in advance, and make yourself known to reception or a Duty Manager.

A Kids Activity Instructor may be provided, depending on the type of birthday party and partnership booking.

The party activity will last 1 hour, with the remaining 45 minutes in the party room offered.

Please ensure all attendees are aware of the times of the booking.

We regret that we will be unable to alter times or provide extensions to your booking on the day.

Please inform the Birthday Party Administrator straight away of any change in numbers; if numbers go over ratios, another Kids Activity Instructor will need to be provided, which will incur an additional cost. The Birthday Party Administrator will need to be given at least 2 weeks' notice if this is the case.

The Hirer will need to ensure that they have the contact details of all of the parents/guardians of the children in attendance for use in the event of an emergency.

GLL cannot accept any liability for the loss, damage or theft of any items. Please take care not to leave belongings behind or unattended, and please do not bring valuables to the centre.

Use of cameras and video imaging equipment specifically within the party area and used by parents/guardians of children attending the party is permitted with the agreement of the General Manager

Alcohol is not permitted to be consumed within children's parties.

### 3.0 Multi-Zone Activity Area Rules and Important Participant Information

Please note that from time to time we will update our terms and conditions; the most up to date are displayed on our website.

Please familiarise yourself with our Terms and Conditions each time you visit Better. By registering with Better you are confirming you acknowledge and understand the latest version of the Terms & Conditions and accept them.

## General

There are risks and dangers associated with participation in skateboarding, inline skating, BMX/biking, scooting, climbing, multi-zone activity areas and associated activities and other Better activities which could result in bodily injury, partial and/or total disability, or paralysis.

Neither you nor anyone you have purchased a ticket for will hold the management, directors, staff or volunteers of Better responsible for any accidents, injury, loss or damage whilst on the premises. You engage in activities at your own risk.

You hereby agree to accept full responsibility for yourself and/or anyone in your booking and consent for anyone under the age of 16 that you purchase a ticket for (if applicable) during participation at a Multi-Zone Activity Area.

You give permission for medical assistance to be administered in the case of an accident or emergency to yourself or anybody that you have purchased a ticket for.

Better activities are not recommended for people who have heart, back or neck conditions, or who are pregnant. If you suffer from any health problems, illness or may be pregnant please consult your doctor for medical advice before visiting any of Better facilities.

All areas of GLL/Better Leisure Centres are non-smoking.

Customers are required to adhere to the Better rules and regulations on display. Failure to do so may result in entry being refused. The refusal of entry is in any case entirely at the discretion of GLL.

### Multi-Zone Activity Area Rules

- You must wear our half grip trampoline socks when jumping
- Be mindful and considerate of other jumpers
- No food or drink in the Activity Area
- No lying down or sitting on trampolines
- Do not grab any safety pads or safety netting
- Do not jump or land on coloured padding
- Only single flips are permitted
- Flips across pads or bed to bed are not permitted
- Be aware of other jumpers and do not jump close to others
- No double bouncing (bouncing someone else higher)
- You must wear a shirt at all times
- Only one jumper on each trampoline at a time
- Always land on two feet or your seat
- Do not disturb the bounce of others
- No wrestling, racing, tackling, or horseplay
- Do not operate mobile phones, cameras, or similar equipment on trampolines
- Please wear appropriate clothing. No buckles or studs
- We advise you to remove all jewellery
- Remove objects from your pockets before jumping
- Each admission and sock purchase is valid for one entry/one pair of socks only
- Under 8s must be accompanied by at least one jumping adult per ten children.
- Under 5s must be accompanied by at least one jumping adult per child
- Please be aware that during certain public sessions, part of the multi-zone activity area may have restricted access and/or disco lighting and music may be used
- The maximum weight permitted for the multi-zone activity area is 21st/133kg. By purchasing a ticket you acknowledge neither you nor anyone you are purchasing a ticket on behalf of exceed this weight limit.

