

GOSLING SOFT PLAY

PARTY INFORMATION

Soft Play Party - Package Starts From £220

An amazing party experience with an hour in the soft play to take advantage of all activity areas, with multi-layered climbing frames, colourful ball pits and elaborate mazes.

Guests will be greeted at main reception upon arrival. A Party Host will guide all guests into the soft play area.

Child to Adult Ratios:

2 Months - Up to 5 years (2 Child - 1 Adult Ratio)

5 years - Up to 8yrs (10 Children - 1 Adult Ratio)

Over 8s - 12 years (No Ratio but 1 Adult is required to supervise)

People who book a Soft Play party will not be permitted access to our Trampoline Park as these are two complete separate areas.

Party food is not supplied or included and must be provided by the booker. We advise bringing your own plates, cups, cutlery etc as we do not have access to these things.

Party bookings need to be made online, via the website or Better UK app. We cannot reserve slots.

Package Includes:

- 15 Participants
- 1 Hours Soft Play (T's & C's Apply)
- 45 Minutes in a Party Room

Additional participants are **£13.45 each** (includes 1 child and 1 adult). Additional adults are **£4.65 each**.

Exclusive Hire is £390 and includes 90 minutes in the Soft Play open exclusively for your party.

Soft Play Session is a 1 hour slot (including 15 minutes for entry and 45 minutes activity time.)

This is followed by 45 minutes in the party room. Please ensure to arrive 5 minutes earlier than your soft play time.

Please note access to the room will be permitted 5 minutes before the end of your jump time. Exclusive hire party option does not include a party room.

Weekend time slots:

9am - 10:45am

10:30am - 12:15pm

1:30pm - 3:15pm

3:30pm - 5pm - Exclusive Hire

Party Capacity

All our parties can take a minimum of 15 and maximum of 25 participants. We cannot exceed this maximum.

Please note we do not supply chairs to adults in the party room, chairs are only supplied for children attending the party. Party room reservation is only for the participants.

Cancellation / Refunds:

Up to 2 months prior to booking:

Full refund (Less 15% admin charge)

Up to 1 Month prior to booking:

50% refund (Less 15% admin charge)

Thereafter or default: Full charge is applicable

A full refund will only be given upon the production of a medical certificate.

GREAT FOR BIRTHDAYS

GOSLING SPORTS PARK

BETTER

BIRTHDAY PARTY TERMS AND CONDITIONS

Please read the following carefully before commencing with your booking.

1.0 Administration

Terms and conditions are signed upon booking, and can be found on the centre web page.

1.1 A confirmation email will be sent to you with all details within 72 hours of booking.

1.2 A minimum of 15 participants needs to be paid to confirm your booking. Full payment including additional guests must be made 14 days before the party date.

1.3 Exclusive Hire bookings, payment needs to be made in full when booking.

Initial payment has to be made online via the website or Better UK app. The team will be in contact to collect payment for any additional participants you need to add.

The Birthday Party Administrator will require a minimum of 2 weeks' notice for any changes to your booking. We regret that we will not be able to accommodate any changes made after this period.

2.0 General Party Rules

All customers should adhere to the Leisure Centre rules, which are displayed throughout the premises.

Please arrive for your birthday party 5 minutes in advance, and make yourself known to reception or a Duty Manager.

A Kids Activity Instructor may be provided, depending on the type of birthday party and partnership booking.

The party activity will last 1 hour, with the remaining 45 minutes in the party room offered.

Please ensure all attendees are aware of the times of the booking.

We regret that we will be unable to alter times or provide extensions to your booking on the day.

Please inform the Birthday Party Administrator straight away of any change in numbers; if numbers go over ratios, another Kids Activity Instructor will need to be provided, which will incur an additional cost. The Birthday Party Administrator will need to be given at least 2 weeks' notice if this is the case.

The Hirer will need to ensure that they have the contact details of all of the parents/guardians of the children in attendance for use in the event of an emergency.

GLL cannot accept any liability for the loss, damage or theft of any items. Please take care not to leave belongings behind or unattended, and please do not bring valuables to the centre.

Use of cameras and video imaging equipment specifically within the party area and used by parents/guardians of children attending the party is permitted with the agreement of the General Manager

Alcohol is not permitted to be consumed within children's parties.

3.0 Soft Play Rules and Important Participant Information

Please note that from time to time we will update our terms and conditions; the most up to date are displayed on our website.

Please familiarise yourself with our Terms and Conditions each time you visit Better. By registering with Better you are confirming you acknowledge and understand the latest version of the Terms & Conditions and accept them.

General

There are risks and dangers associated with participation in skateboarding, inline skating, BMX/biking, scooting, climbing, trampoline parks and associated activities and other Better activities which could result in bodily injury, partial and/or total disability, or paralysis.

Neither you nor anyone you have purchased a ticket for will hold the management, directors, staff or volunteers of Better responsible for any accidents, injury, loss or damage whilst on the premises. You engage in activities at your own risk.

You hereby agree to accept full responsibility for yourself and/or anyone in your booking and consent for anyone under the age of 16 that you purchase a ticket for (if applicable) during participation at a Better Extreme facility.

You give permission for medical assistance to be administered in the case of an accident or emergency to yourself or anybody that you have purchased a ticket for.

Better activities are not recommended for people who have heart, back or neck conditions, or who are pregnant. If you suffer from any health problems, illness or may be pregnant please consult your doctor for medical advice before visiting any of Better facilities.

All areas of GLL/Better Leisure Centres are non-smoking.

Customers are required to adhere to the Better rules and regulations on display. Failure to do so may result in entry being refused. The refusal of entry is in any case entirely at the discretion of GLL.

General Party Rules

- All customers should adhere to the leisure centre rules, which are displayed throughout the premises.
- Please enter the building 5 minutes before your party starts.
- A birthday party host will be provided along with relevant instructors, dependent on the type of birthday party.
- The exclusive hire will last 90 minutes after the activity has finished prompt exit will be required to allow full sanitisation for the next party.
- Please ensure all attendees are aware of the times of booking, we regret that we will be unable to alter times or provide extensions to your booking on the day.
- Please inform the birthday party administrator straight away of any changes in numbers, if numbers go over ratios it will cause additional charges, the birthday party administrator will need to be given at least 2 weeks notice of any changes.
- If additional guests are added to your party, payment needs to be made before the date of the party and payment is nonrefundable.
- The hirer will need to ensure that they have the contact details of all of the parents/guardians of the children in attendance for use in the event of an emergency.
- GLL cannot accept liability for the loss, damage, or theft of any items. Please take care not to leave belongings behind or unattended, and please do not bring valuables to the centre.
- Use of cameras and video equipment specifically within the party area and used by parents/guardians of children attending the party is permitted with the permission of the Duty Manager on duty.
- Alcohol is not permitted to be consumed at Gosling Sports Park.