# GETTING AROUND IN AUSTIN

## Austin-Bergstrom International Airport (AUS)

Austin-Bergstrom International Airport (ABIA) is a state-of-the-art airport with 25 gates, full customs facilities ready for the international traveler, and two parallel runways including a 12,250 foot runway. Easy to get to (only seven and a half miles from the Austin Convention Center), the airport saw an all-time passenger record of nearly 11.9 million passengers in 2015, up 11% from 2014. In operation since 1999, the airport has roughly 300 daily flights with nonstop service to 45+ destinations including international flights to London, Cancun, Guadalajara, San Jose Del Cabo and Toronto, and seasonal summer flights to Frankfurt, Germany. Austin is one of only seven airports with year-round service to all United Airlines hubs. Live music has been a distinguishing feature of the airport since its Music in the Air program launched in June 1999, just one month after the airport opened. What started as two performances per week has grown to 23 shows per week in six different venues throughout the airport: Ray Benson's Roadhouse, the Saxon Pub, Annie's Café & Bar, Earl Campbell's Sports Bar, Austin City Limits/Waterloo Records & Video, and Ruta Maya. ABIA participates in the Transportation Security Administration's (TSA) Pre-Check and Customs and Border Protection's Global Entry program.

- Construction begins in 2016 on a nine-gate terminal expansion.
- ABIA reported 1,190 live music performances, 65.5 tons of brisket and 693,375 breakfast tacos were enjoyed by its passengers in 2015.
- ABIA ranked third among airports in North America for Airport Service Quality (ASQ) in 2015.

## Austin Amtrak Station

The Austin Amtrak station is located on North Lamar Boulevard. Servicing the Texas Eagle route, trains run daily between Chicago and San Antonio and three times per week between Chicago and Los Angeles.
The station is open Monday through Friday from 7:00 a.m. to 8:00 p.m.

## Capital Metro Bus Line

Austin's public bus system is part of a 500 square-mile Central Texas system of more than 3,000 bus stops and 53 routes. Austin is serviced by 19 local bus routes, 13 limited stop/flyer routes, eight express routes, and 20 University of Texas shuttle routes. The fleet of approximately 400 buses services 130,000 riders each day. The Austin-Bergstrom International Airport is serviced by the Route 100 Airport Flyer route, which connects the downtown area to the airport lower level for only $1.75 each way. The Austin Convention Center is serviced by the 17 Cesar Chavez Route, which stops just a few blocks away from the center. All express buses offer free wireless internet service, while the entire bus fleet is widely known for being clean and efficient. In June 2014, Capital Metro was selected to receive the Best Mobile/Wireless Project award by the Center for Digital Government's 2014 Best in Texas. The CapMetro App is free to download in the Apple, Android and Windows app stores.

## Capital MetroRail

Austin's Capital MetroRail service runs on 32 miles of existing freight tracks between Leander and downtown Austin. The Red Line services nine stations, including a stop in front of the Austin Convention Center. Each of the six vehicles holds 200 passengers and offers free wireless internet service. MetroRail runs weekdays every 30 minutes during morning and evening rush hours, with expanded service times on weekends. MetroRail fares are $1 for one zone and $1.50 for two zones. In 2013, Capital Metro was awarded $11.3 million federal TIGER grant. The grant is set to improve the existing red line which currently runs service from downtown Austin to Leander. The improvements are said to increase ridership capacity by over 15% and reduce commute times to extended areas.

## Rental Cars

Several rental car agencies, including ACE Car Rental of Austin, Advantage, Alamo, National, Avis, Budget, Dollar, Enterprise, Hertz, Silvercar and Thrifty, are represented at the Austin-Bergstrom International Airport. Agency counters are located outside of the baggage claim on the terminal ground floor. On October 1, 2015, CONRAC (Consolidated Rent-A-Car Facility) opened its doors, providing a single complex for 11 car rental agencies.

## Shuttles

SuperShuttle is one of the leading airport shuttle services in the U.S., serving over eight million passengers a year. For a VIP experience, try their private black car service ExecuCar.  Learn more about additional shuttle, limousine and charter services here.

## Taxis

In the city, taxis can be hailed on the street throughout the downtown region or found at hotel taxi stands. Taxis are also readily available outside the Austin-Bergstrom International Airport's baggage claim area on the ground floor. Visitors should expect to pay about $25-30 in taxi fare from the airport to downtown Austin.

- Austin Cab
- Yellow Cab (Hail a Cab Austin App can be download to your mobile phone)
- Lone Star Cab
- Capital City Taxi Cab
- Austin Express Cab

## Car2Go

Car2go is another transportation rental option. Users pay a one-time membership fee and have access to 350 vehicles around town for $0.41 per minute.  Reserve a car ahead of time using the mobile app, or pick one up spontaneously at dozens of convenient locations all over Austin, then just drop it off at the nearest Car2Go parking spot when you're finished.

## Pedicabs

Austin is home to several pedicab companies. These bike chauffeurs can be seen cycling all over downtown, transporting visitors and locals alike to their next destinations. Most drivers work for tips only.

## Bike Rentals

With dozens of bike shops, rental companies and tour facilities to choose from, both Austinites and visitors can get from point A to B and while staying fit at the same time. The Austin B-Cycle Program set a North American bikeshare record during SXSW 2014, with 2,158 total checkouts and 7.8 checkouts per bike. Please see our bike rental listings for more information and availabilities:

- [Barton Springs Bike Rental](#)
- [Rocket Electrics](#)
- [Austin Bike Tours & Rentals](#)
- [Austin B-Cycle Program](#)

## RideScout

RideScout is a free mobile app that provides real-time information on how to get around in Austin. It allows you to search and compare multiple transportation options, including bus, rail, taxi, bike, walking, driving, bikeshare, car2go, Austin B-cycle and CapMetro.

**Transportation Network Companies (TNC):**

## Fare

This Phoenix-based transportation network company recently made their debut in Austin. The consumer can request rides up to seven days in advance, request preferred drivers and no surge pricing. Riders must have a referral code from another customer to join the app.

## Fasten

Originating in Boston, Fasten announces their Austin arrival this June, 2016. Fasten provides a ride-share experience that's at a low cost to the rider, and drivers can earn more. Riders can "boost" the arrival of a ride for faster service and can rely on no surge pricing. Riders will also be able to know their fare before ever stepping in the vehicle.

## Get Me

The app locates you via GPS as soon as you open it. Just tap to request a ride and a driver will accept your request. You also have the freedom to select the vehicle type that you need. At the end of your ride, you'll get an in-app receipt as well as an emailed receipt.

## ReDriver Technologies LLC.

TNC Company from Grand Prairie, Texas and newest addition to the Austin market, their "go-to" application can be used for errands or rides. This company sets itself apart from the others with capabilities to schedule rides in advance and select your favorite driver.

## Ride Austin

Launching in mid-June, Ride Austin, will be a community driven, nonprofit ride-hailing service app for IOS devices. Starting with downtown Austin and the airport, coverage will be expanded as they grow passenger and driver base. The Android version should be available in July.

## Wingz

This California based app makes transportation to and from your flights at the ABIA airport a breeze. By connecting to the app you can see exactly how much the ride will cost you without any surprises. This low cost private car service tells you exactly who your driver will be.

## zTrip

zTrip is a smartphone that lets you book a black car or taxi in seconds. You can book for now, for later today, or for later this week. The service is backed by over 25 years of trusted customer support and professionally-licensed and insured drivers. zTrip is owned and operated by Transdev, the leading provider of passenger ground transportation services in North America.