



# Work Alike Group

## Meeting Itinerary

**November 9-11, 2016**

**Amway Grand Hotel**

**Grand Rapids, MI**

Last Updated: 9/14/2016 3:22 PM

### **Wednesday, November 9**

<b>Time</b>	<b>Topic</b>	<b>Location</b>
6:00 – 7:00 PM	Welcome Reception	Amway Grand Hotel Lobby Bar
7:00 PM	Walk/Ride to Dinner	Meet in Lobby
7:15 – 9:00 PM	Dinner – sponsored by CCMSI	<a href="#">Bistro Bella Vita</a>

Our opening night dinner will be sponsored by our Workers' Compensation Claim Management partner, Cannon Cochran Management Services, Inc. (CCMSI). We appreciate their long term partnership and generosity in supporting our Work Alike Group.



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## Meeting Itinerary

**Thursday, November 10**

Time	Topic	Location
8:30 AM	Breakfast served in meeting room	
9:00 AM – 4:00 PM (lunch served in room)	<b>Legislative/Governmental Issues:</b> <ul style="list-style-type: none"> <li>• Student Transportation - What does your law allow?</li> <li>• Legislative reforms to WC statutes</li> <li>• OCR and school website accessibility</li> <li>• Washington Supreme Court case update</li> </ul> <b>Coverage Options/Policy Questions:</b> <ul style="list-style-type: none"> <li>• Shared service agreements</li> <li>• Underground Storage Tanks</li> <li>• Professional Malpractice</li> <li>• Reimbursement policy language</li> </ul> <b>Award/Reward Programs:</b> <ul style="list-style-type: none"> <li>• Safety reward program ideas</li> <li>• Merit based bonus for non-educator school employee groups</li> </ul> <b>Marketing, Technology/Software, and Statistics:</b> <ul style="list-style-type: none"> <li>• Integration of technology and branding</li> <li>• Member communication involving use of websites, portals, forms, mobile technology, etc.</li> <li>• Software to manage vendor insurance compliance</li> <li>• Comprehensive risk analysis system by Origami</li> <li>• Broker analytics</li> </ul> <b>General Pool Concepts/Trends:</b> <ul style="list-style-type: none"> <li>• ERM plans</li> <li>• Starting/creating a captive</li> <li>• Ideas to help grow conference attendance</li> <li>• Service delivery for association sponsored pools</li> <li>• Board involvement – macro vs. micro</li> </ul> <b>Work A Like Participation:</b> <ul style="list-style-type: none"> <li>• Participation in Work Alike Groups for pool staff</li> <li>• Do WAG members participate in NCCI</li> <li>• Historical perspective on formation of the Work Alike Group</li> </ul>	Gerald R. Ford Presidential Ballroom
5:45 PM	Walk/Ride to Dinner	Meet in Lobby
6:00 – 7:30 PM	Dinner	<a href="#">Grand Rapids Brewing Co.</a>



# Work Alike Group

## Meeting Itinerary

### Friday, November 11

Time	Topic	Location
8:30 AM	Breakfast served in meeting room	
9:00 AM – 12:00 PM (lunch available to-go)	<b>STEEP Trends – Need for pools to:</b> <ul style="list-style-type: none"><li>• Offer back office support to members</li><li>• Attract and retain quality employees</li><li>• Provide Pool-to-Pool services</li><li>• Look at the increase of property related claims due to lack of maintenance</li><li>• Look at increase in local government and school system consolidation</li></ul> <b>WAG Member Showcase</b> <ul style="list-style-type: none"><li>• Highlight what other Pools are doing across the country</li></ul>	Gerald R. Ford Presidential Ballroom
11:00 AM	Checkout	